

Master Services & Payment Agreement (Early Access)

IMPORTANT: Business template for Kylo Solutions / Stoned Projects. Not legal advice. Have a licensed attorney in your jurisdiction review and customize before relying on it with customers.

1. Services

Provider will supply Kylo Solutions early-access services: financial transaction cleaning assistance, configuration, review workflows, and related onboarding as described in the order/plan selection (Starter, Multi-brand, or Operator -- rates as quoted).

2. Early Access

Services may be early-access. Features can change. Provider will use commercially reasonable efforts to deliver reliable service but does not guarantee uninterrupted or error-free operation during early access.

3. Fees & Payment

Fees are as set forth in the applicable quote, invoice, or plan selection. Unless otherwise agreed in writing: (a) onboarding/setup fees are due before production configuration begins; (b) recurring fees are billed in advance; (c) late amounts may accrue 1.5% per month or the maximum allowed by law; (d) Provider may suspend service for non-payment after notice.

Taxes are Customer's responsibility except taxes based on Provider income.

4. Onboarding Period (30-45 Days)

Standard onboarding is scheduled for thirty (30) to forty-five (45) calendar days from the later of: (i) payment of any required setup fee, (ii) Customer return of signed NDA and this Agreement, and (iii) Customer delivery of required setup data (entity roster, sheet access, sample exports).

This window is a scheduling and legal planning period, not a guarantee of go-live on a specific calendar day. Delays caused by Customer (missing docs, access, or data) extend the window day-for-day. Provider is not liable for Customer delays.

Queue position and ETA estimates on stonedprojects.com are planning estimates only and may change based on capacity and Customer readiness.

5. Customer Responsibilities

Customer will provide accurate entity information, authorize necessary Google Sheet/Drive access, designate a primary contact, and review cleaned outputs. Customer remains responsible for its books, tax filings, and final accounting decisions. Kylo is a cleaning/ops assistant, not a CPA or legal advisor.

6. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, PROVIDER'S TOTAL LIABILITY ARISING OUT OF THIS AGREEMENT SHALL NOT EXCEED THE FEES PAID BY CUSTOMER TO PROVIDER IN THE THREE (3) MONTHS PRECEDING THE CLAIM. PROVIDER IS NOT LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, OR LOST PROFITS.

7. Term & Termination

Term begins on the Effective Date. Either party may terminate for material breach if uncured within 15 days after written notice. Upon termination, Customer data export assistance will be reasonably provided; Provider Confidential Information must be returned or destroyed.

8. Acceptance

Electronic acceptance via the Kylo onboarding flow or signature constitutes agreement to these terms. Provider: Stoned

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stonedprojects.com - TEMPLATE - review with licensed counsel before use

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